

CANCELLATION

Cancellation policy

Right to Cancel

You are entitled to cancel this agreement within 14 days without stating a reason. The notice period for cancellation shall be 14 days from the day on which you (or a third party other than the carrier whom you have nominated) take physical possession of the goods.

To exercise your right to cancel, you must make a clear declaration (e.g. in a letter sent by post, a fax or an email) to inform us (Firma Siniq GmbH, Sihleggstrasse 23, CH-8832 Wollerau, Email: ub@siniq.com, Telefon : +41 44 787-1561) of your decision to cancel this agreement. You may use the enclosed sample cancellation form, but this is not compulsory.

A cancellation shall be considered valid if you send notification that you are exercising your right to cancel the agreement within the notice period.

Consequences of Cancellation:

If you cancel this agreement, we will refund to you all payments received from you (including delivery costs but excluding any additional costs arising from your choice of delivery method if different from the most cost-effective standard delivery option that we offer) without delay and within 14 days of the date on which notification of your cancellation of this agreement was received. We will use the same method of payment for this refund that you used for the original transaction unless we have expressly made other arrangements with you. Under no circumstances will compensatory payment be made to you as a result of any such refund. We may decline to provide a refund until the goods have been returned to us or until you have provided proof that you have sent the goods back, whichever is the earlier.

You are obliged to send or hand back the goods to us (Firma Siniq GmbH, Sihleggstrasse 23, CH-8832 Wollerau, Email: ub@siniq.com, Telefon : +41 44 787-1561) without delay, and in any case no later than 14 days after the day on which you notified us of the cancellation of the agreement. Return of the goods shall be considered valid if you dispatch the goods within the notice period of 14 days.

You shall be liable for the immediate cost of returning the goods.

You will be liable for the costs of any depreciation in the value of the goods if any such depreciation is caused by handling of the goods that was not required to examine their composition, nature or function.

If you wish to cancel the agreement, please complete and return this form to us.(**)

To: Firma Siniq GmbH, Sihleggstrasse 23, CH-8832 Wollerau, Email: ub@siniq.com, Telefon : +41 44 787-1561